



Name of the company

IPsoft Slovakia, s.r.o. /Amelia Slovakia

Brief description of the company

We are Slovak branch of Amelia®, an IPsoft Company - market-leader in Conversational AI and Intelligent Automation. Slovakia branch is the largest in Europe and one of the largest worldwide outside of 15 countries where we operate.

In Kosice we launched unique Digital First Office, which participate in research, development, implementation and management of world's only Amelia Orchestrator platform that is driven by the unique AI – Amelia. This platform serves our customers by „digital first“ approach for technical support of various platforms.

Amelia® is a pioneer in innovation, development and delivery of autonomous and cognitive technologies, which it has been supplying companies in various areas of business for more than two decades.

HR contact

slovakia@ipsoft.com

Date posted

5. 4. 2022

Job description, responsibilities and duties

Solution Engineer (CIE & S-CIE)

Amelia, an IPsoft Company in Slovakia is looking for an exceptional solutions engineer to lead the implementation of our industry-leading cognitive AI platform, Amelia.

As the client's solution provider, the solutions engineer aligns the implementation tactics to cognitive client use cases by conducting technical activities. She/he delivers on value by following our standard delivery life cycle designed to exceed client goals.

Requirements:

- Naturally curious
- Ability to solve complex technical problems via the application of solution/design thinking
- Ability to manage daily work efforts and risk via exceptions and thoughtful escalations
- End to end technical expertise in design, engineering, testing, dev ops, support
- Ability to communicate to technical and non technical audiences; you will likely find yourself before a client
- Practical AI/cognitive and machine learning domain knowledge
- Respected as a leader, collaborator, and mentor in your team
- Able to incorporate the voice of the customer and your peers into process, product, and professional development



- 2+ years industry experience in a major vertical: Financial, Professional Services, Technology Services, Media, Insurance, Healthcare, Finance, Telecommunications, Government
- Exhibits professional etiquette
- BS or MS in computer science or equivalent engineering fields
- Senior and above
 - o Ability to solve for each client's path to transformation (senior and above)
 - o 5+ years experience in managing technical team in a direct or matrixed capacity
 - o Open to travel (plan for monthly)

Responsibilities:

- Firm understanding and commitment to the end-to-end plan to accomplish goals for clients engagements
- Align Permit to Build with client solution design
- Deliver on assigned work streams using our standard implementation guidelines
- Daily stand ups and discipline towards delivering results

Other notes:

- Understanding of SQL (CRUD) operations – optional
- Dependency Management (Maven, Gradle) – preferred

SDK Tool Developer Requirements

- Data Structures
- Understanding of Web Sockets
- Understanding of Sessions
- Concurrency/Multithreading Experience
- Exposure to API's and SDK's
- Dependency Management (Maven, Gradle, Sbt) – preferred

Content Transfer Requirements

- Data Structures
- Algorithms (analysis, efficiency, and optimization)
- Concurrency/Multithreading Experience
- Experience with Akka
- Familiarity with Actor model concurrency
- Experience with Spark
- Infrastructure Design
- Experience with scalable systems
- Experience with big data infrastructures
- Exposure to API's and SDK's
- Dependency Management (Sbt) – preferred

Skills:

Thinking

- Complex technical Problem Solving
- Solution/Design thinking (required for lead)
- Exception management and thoughtful escalations (required for lead)
- Ability to solve for each client's path to cognitive transformation (required for lead)



Tool stack

- Demonstrable experience with one or more languages: Groovy, JavaScript (Java/Spring, Scala a plus)
- Exposure to IDE's IntelliJ, Eclipse preferred
- Atlassian JIRA (task tracking), Bitbucket (Git version control), Bamboo (automated test, build, deploy), Confluence (documentation) or equivalent tool sets
- Working knowledge of Linux or Solaris
- Apache Camel middleware framework (certification a plus; required for senior)
- Integrations with SQL Databases (MySQL MS SQL, Oracle), REST and SOAP APIs (JSON or XML, etc.), LDAP Services (Active Directory), SMTP servers (email) (required for Senior)
- Smartsheet or equivalent (for project, portfolio, resource management a plus; required for Senior)
- Powerpoint or equivalent (a plus; required for Senior)
- Slack or equivalent (for collaboration)
- Onedrive document repository

Expertise

- Solution provider mindset
- Understanding of SQL operations
- NLP/NLU knowledge a plus (Senior)
- Understanding of HTTP/network protocols (Senior)
- End to end technical expertise (design, engineering, testing, dev ops, support)
- Exceptional written and verbal communication skills towards technical and non-technical audiences (required for senior and above)
- 5+ years experience in managing technical team in a direct or matrixed capacity (required for senior and above)

Mastery Level

Solution Engineer (Cognitive Implementation Engineer (CIE))

Required education level

Secondary with school-leaving examination University education (Bachelor's degree) University education (Master's degree) Postgraduate (Doctorate)

Required skills & experience

5 years +

Salary range

2 500 EUR/month We are treating each and every candidate according to his/her experiences and skills.

Position suitable for non-Slovak speaker

Yes



Employee perks, benefits

Salary starting FROM 2 500 EUR/month

We are treating each and every candidate according to his/her experiences and skills.

- Unique experience in the area that is at the forefront of innovation and in the core of the cognitive revolution;
- personal gym;
- game room;
- home office option;
- pension savings and meal vouchers contribution;
- and, of course, free parking space;
- after the agreement all necessary equipment for your remote work will be delivered to your home place.