



Name of the company

IPsoft Slovakia, s.r.o. /Amelia Slovakia

Brief description of the company

We are Slovak branch of Amelia®, an IPsoft Company - market-leader in Conversational AI and Intelligent Automation. Slovakia branch is the largest in Europe and one of the largest worldwide outside of 15 countries where we operate.

In Kosice we launched unique Digital First Office, which participate in research, development, implementation and management of world's only Amelia Orchestrator platform that is driven by the unique AI – Amelia. This platform serves our customers by „digital first“ approach for technical support of various platforms.

Amelia® is a pioneer in innovation, development and delivery of autonomous and cognitive technologies, which it has been supplying companies in various areas of business for more than two decades.

HR contact

slovakia@ipsoft.com

Date posted

5. 4. 2022

Job description, responsibilities and duties

Cloud DevOps

IPsoft is looking for a passionate Cloud DevOps to join the team with a mission to provision and operate cloud systems. It includes monitoring, root cause analysis, application lifecycle, automation development and internal tools implementation.

REQUIREMENTS:

- Experience in using and managing cloud services (AWS, Azure, GCP)
- Experience in using auto configuration systems (Chef\Terraform\Ansible\Cloud formation)
- Experience in using Kubernetes, Helm charts, Docker
- Good knowledge of Scripting: Bash, Ruby, Python, PowerShell
- Knowledge of DevOps / Understanding of the DevOps philosophy, Orchestration/Configuration Management and Continuous Integration technologies like terraform, GitLab, ansible, docker...
- Strong awareness of servers, storage, networking
- Advanced knowledge of CI/CD concepts and DevOps tools (e.g Jenkins, GIT, Argo CD, GitOps)
- Communication skills in English

RESPONSIBILITIES:

- Build tools and automation to optimize the day-to-day cloud operation by leveraging 3rd party



tools like Kubernetes, Docker, Prometheus, Jenkins, ELK, Argo, Istio

- Communicate and collaborate with global product management, support, cloud operations and QA team around the world to fulfil the requirements in time and quality
- Liaising with Cloud Operations & Field Teams to identify bugs and missing product functionality for future releases

Language skills:

- Fluent English (written & oral)

Beneficial Skills:

- Familiar with PostgreSQL, Go
- Experience with cloud product development and operations
- Experience with Grafana, Kibana, Golang
- Development of Kubernetes operator/controller

Mindset:

- Excellent problem solving & analytical ability
- Strong customer focus & aptitude to deal with complex issues

Ability to work as part of a global, virtual, multi-cultural team

Required education level

Secondary with school-leaving examination Follow-up/Higher Professional Education University education (Bachelor's degree) University education (Master's degree) Postgraduate (Doctorate)

Required skills & experience

Salary range

2 800 EUR/month We are treating each and every candidate according to his/her experiences and skills.

Position suitable for non-Slovak speaker

Yes

Employee perks, benefits

- Salary starting FROM 2800,- EUR/month

We are treating each and every candidate according to his/her experiences and skills.

- personal gym;

- game room;

- home office option;

- pension savings and meal vouchers contribution;

- free parking space;

- after the agreement all necessary equipment for your remote work will be delivered to your home place.